

INCOME REVIEW SURVEY RESPONSES

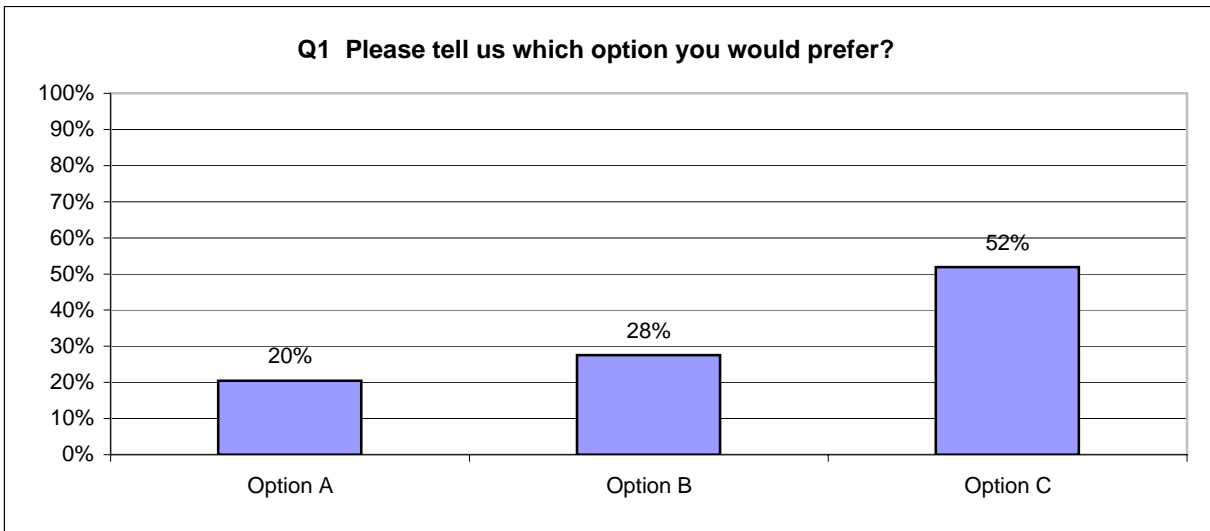
APPENDIX 5

Total Survey Sample Size =	8102	
Total number of returned Review of Service User Income		
Review Questionnaire 08 Forms =	1045	13%

Q1. There are 3 Options that show ways in which different levels of contributions can be combined. Please tell us which Option you would prefer.

Option A	159	20%
Option B	214	28%
Option C	403	52%
Total	776	100%

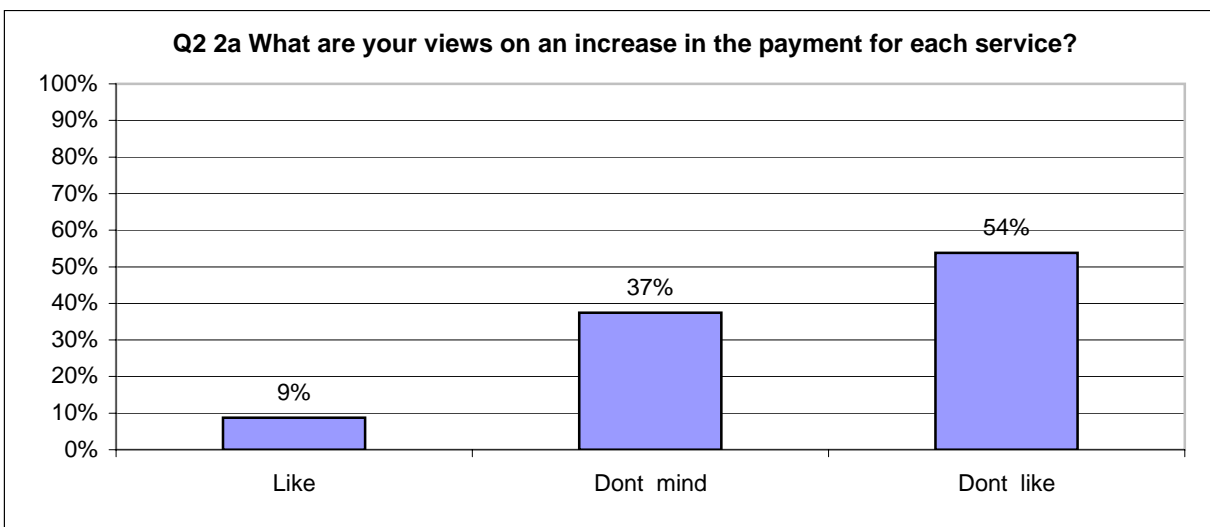
Did not respond to question 1 **269**



Q2 2a What are your views on an increase in the payment for each service?

Like	78	9%
Dont mind	333	37%
Dont like	478	54%
Total	889	100%

Did not respond to question 2a **156**

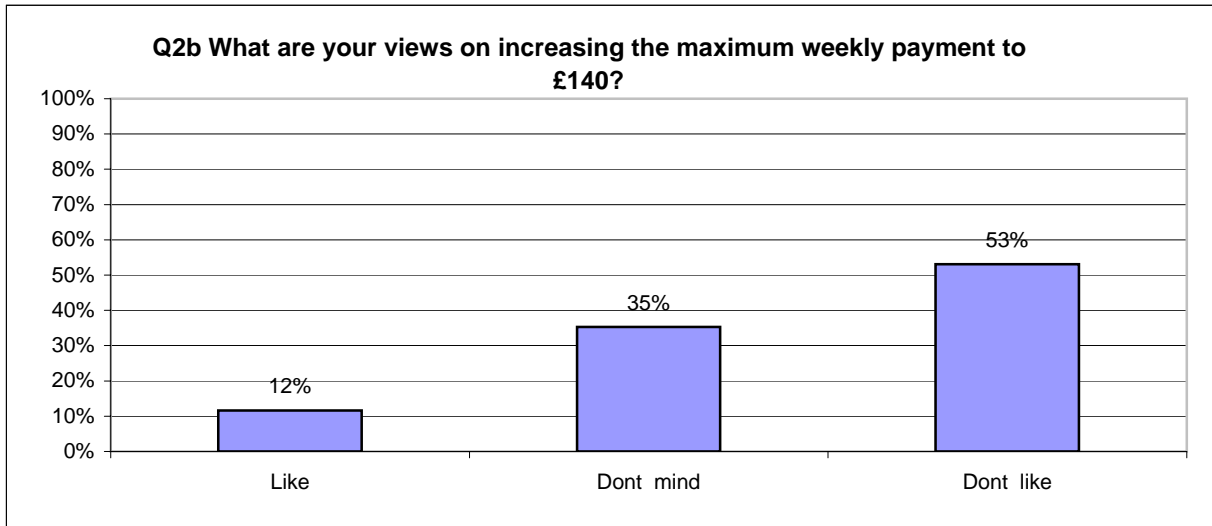


Q2b What are your views on increasing the maximum weekly payment to £140?

Like	117	12%
Dont mind	355	35%
Dont like	534	53%
Total	1006	100%

Did not respond to question 2b

39

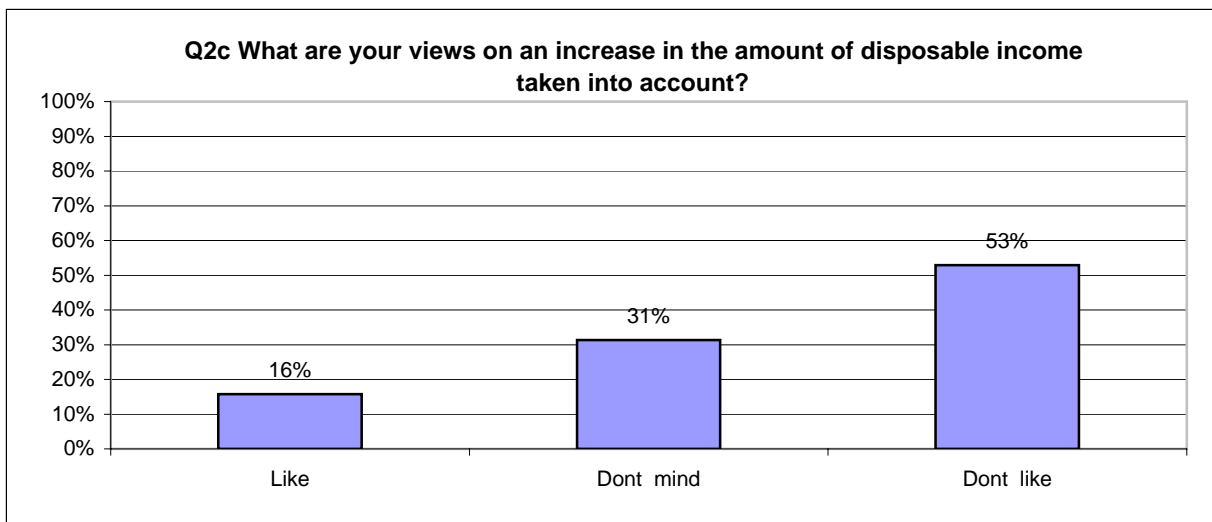


Q2c What are your views on an increase in the amount of disposable income taken into account?

Like	157	16%
Dont mind	312	31%
Dont like	526	53%
Total	995	100%

Did not respond to question 2c

50

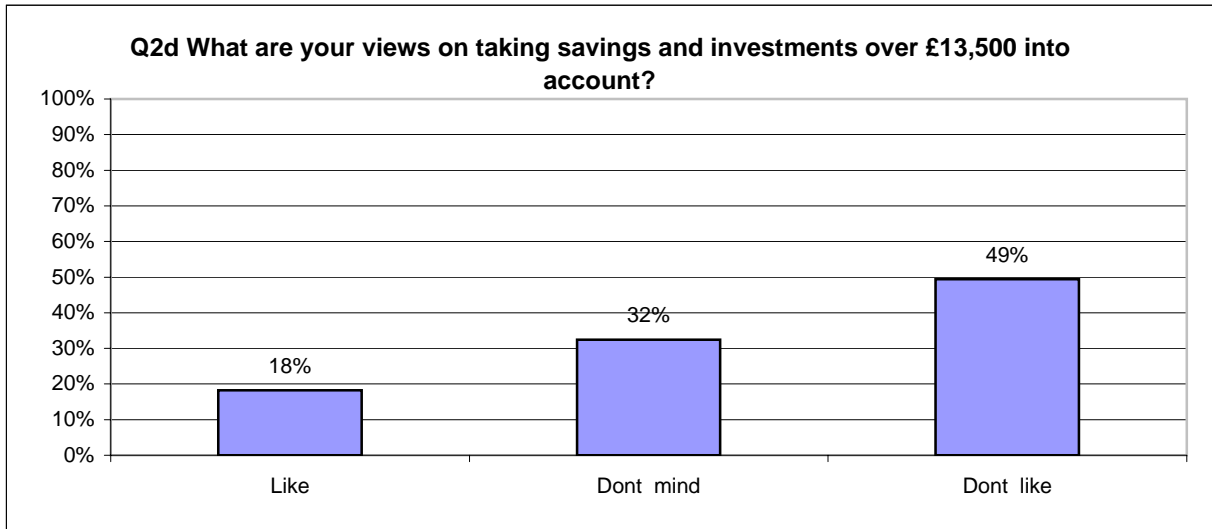


Q2d What are your views on taking savings and investments over £13,500 into account?

Like	181	18%
Dont mind	322	32%
Dont like	491	49%
Total	994	100%

Did not respond to question 2d

51

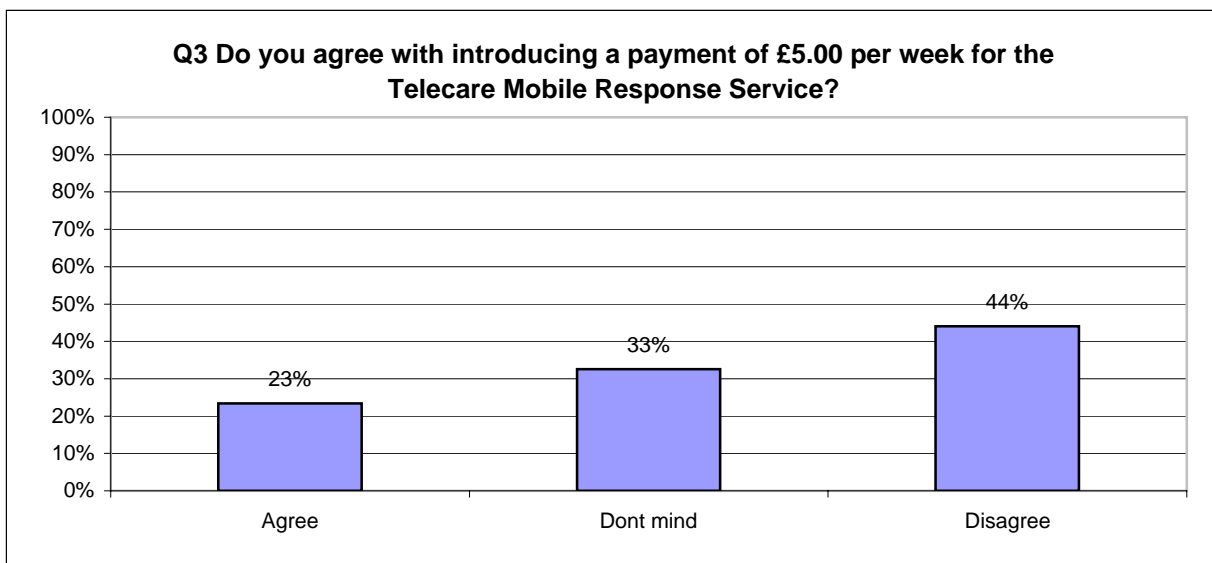


Q3 Do you agree with introducing a payment of £5.00 per week for the Telecare Mobile Response Service?

Agree	195	23%
Dont mind	272	33%
Disagree	368	44%
Total	835	100%

Did not respond to question 3

210



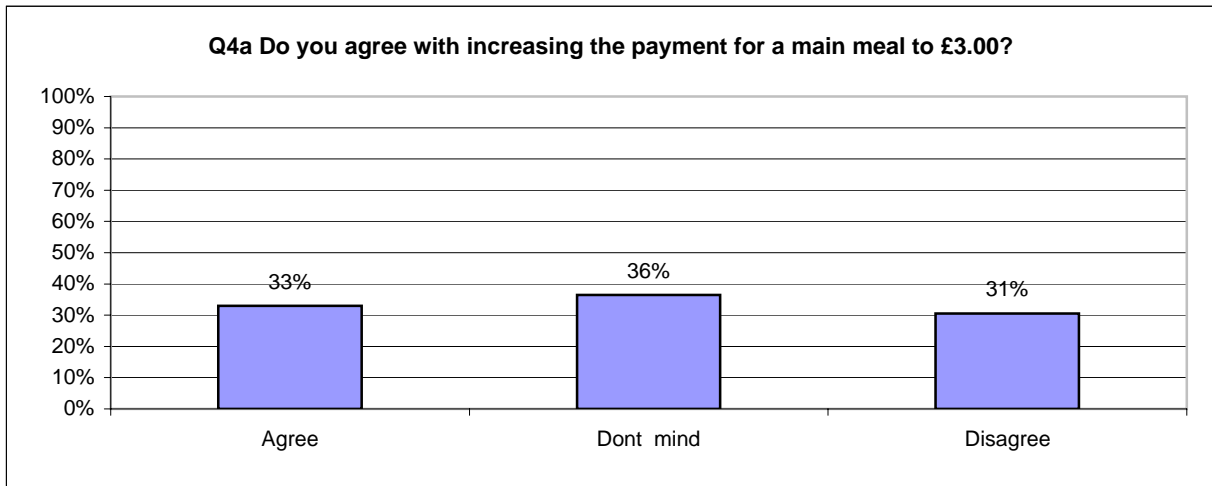
4. Meals

Q4a Do you agree with increasing the payment for a main meal to £3.00?

Agree	283	33%
Dont mind	313	36%
Disagree	262	31%
Total	858	100%

Did not respond to question 4a

187

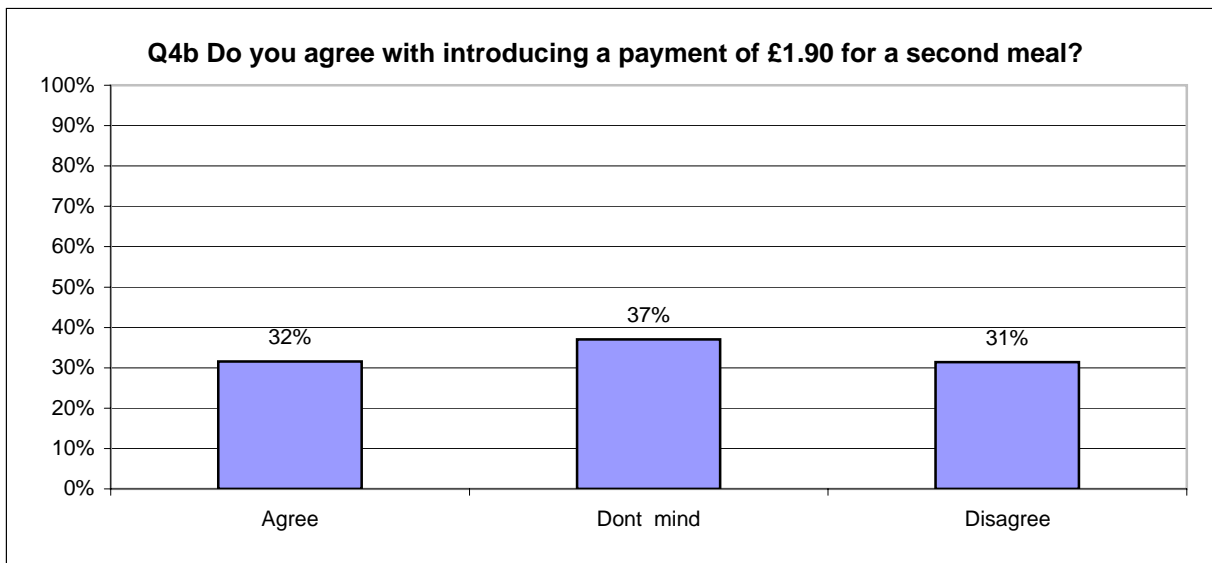


Q4b Do you agree with introducing a payment of £1.90 for a second meal?

Agree	263	32%
Dont mind	309	37%
Disagree	262	31%
Total	834	100%

Did not respond to question 4b

211

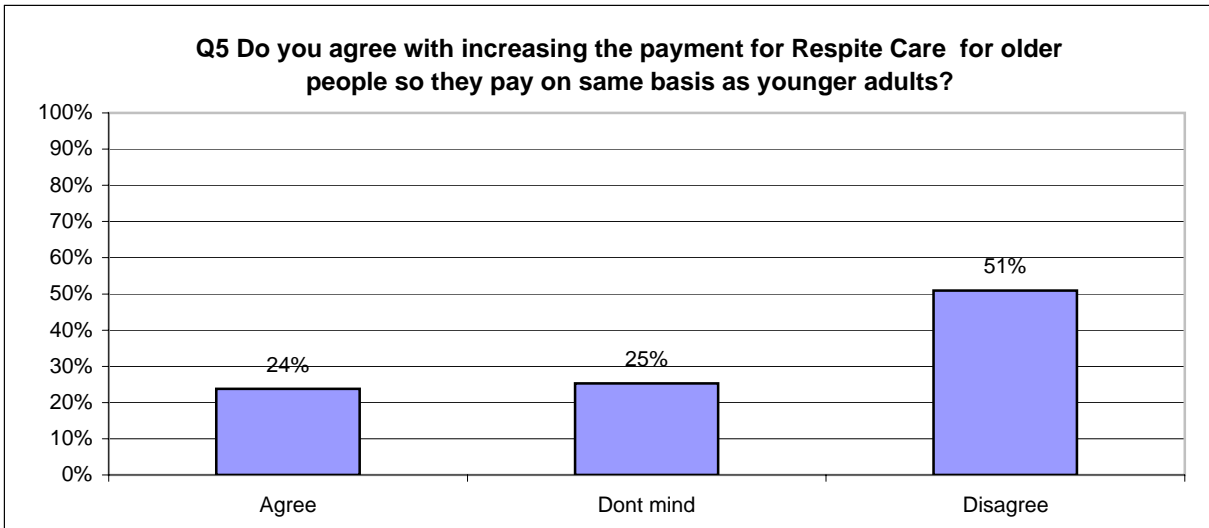


Q5 Do you agree with increasing the payment for Respite Care for older people so they pay on same basis as younger adults?

Agree	202	24%
Dont mind	215	25%
Disagree	433	51%
Total	850	100%

Did not respond to question 5

195

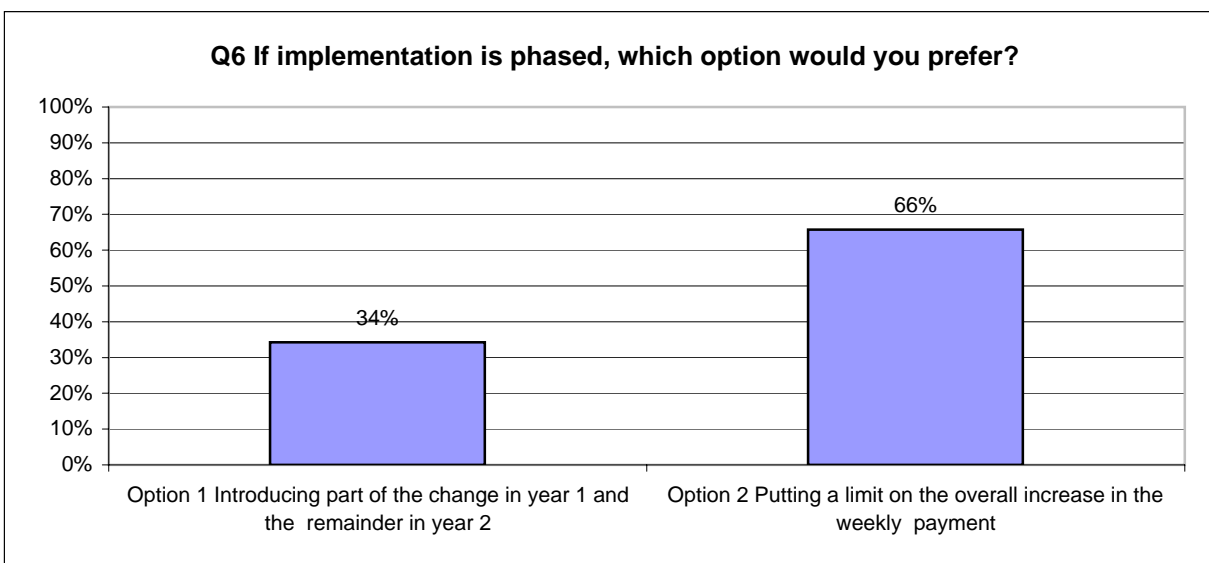


Q6 If implementation is phased, which option would you prefer?

Option 1 Introducing part of the change in year 1 and the remainder in year 2	316	34%
Option 2 Putting a limit on the overall increase in the weekly payment	607	66%
Total	923	100%

Did not respond to question 6

119

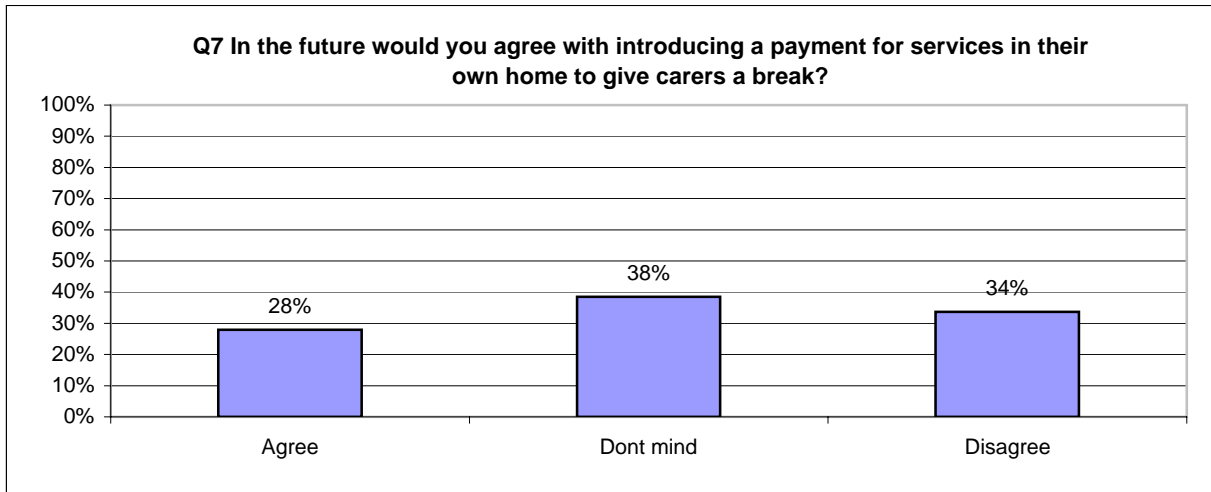


Q7 In the future would you agree with introducing a payment for services in their own home to give carers a break?

Agree	232	28%
Dont mind	320	38%
Disagree	280	34%
Total	832	100%

Did not respond to question 7

213

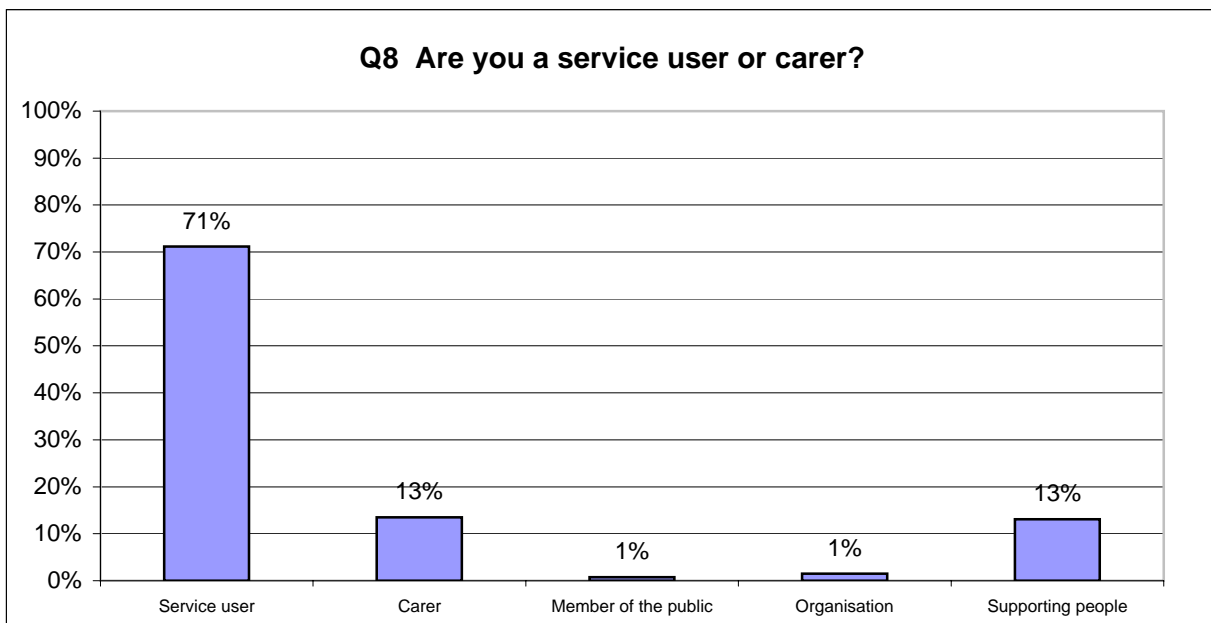


Q8 Are you a service user or carer?

Service user	728	71%
Carer	138	13%
Member of the public	8	1%
Organisation	15	1%
Supporting people	134	13%
Total	1023	100%

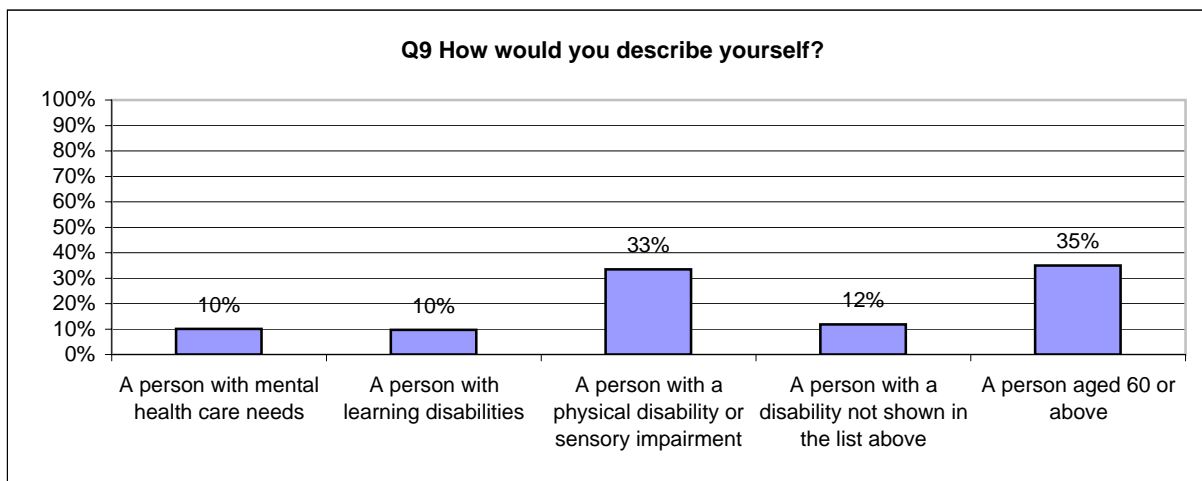
Did not respond to question 8

22



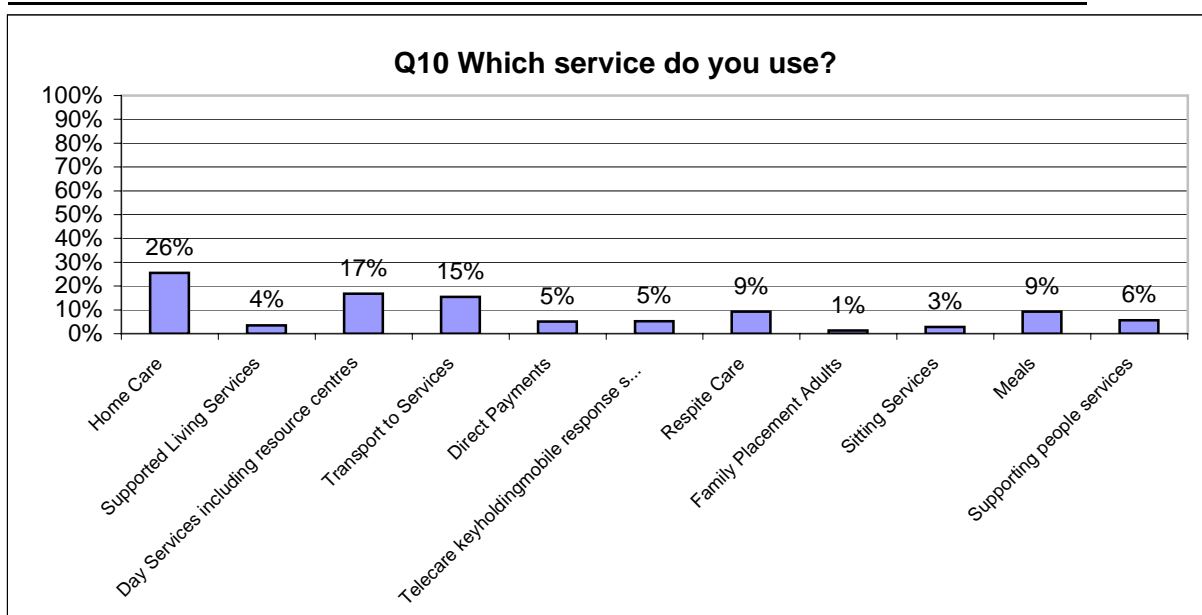
Q9 How would you describe yourself?

A person with mental health care needs	119	10%
A person with learning disabilities	115	10%
A person with a physical disability or sensory impairment	395	33%
A person with a disability not shown in the list above	140	12%
A person aged 60 or above	413	35%
Total	1182	100%



Q10 Which services do you use?

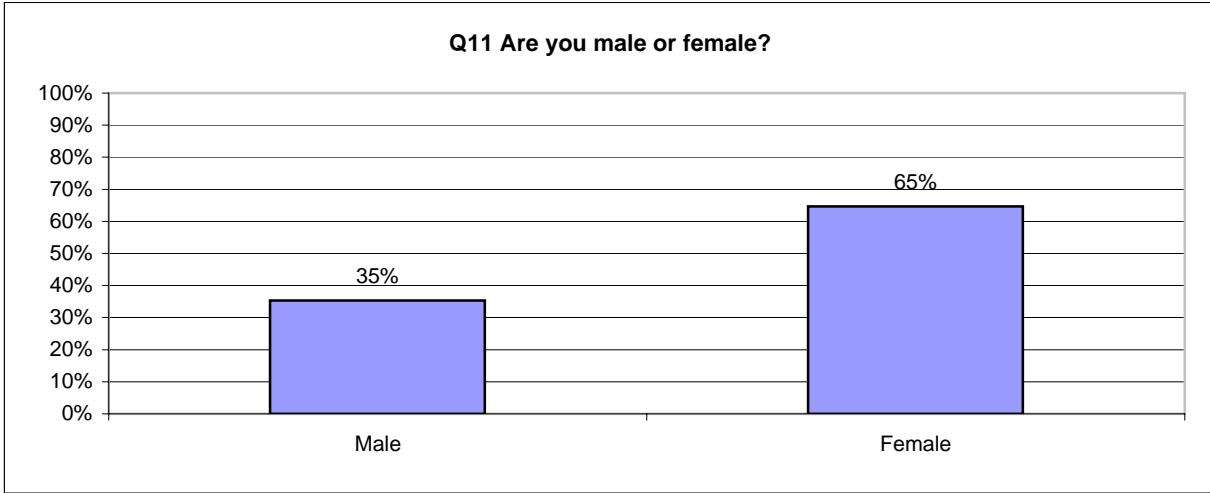
Home Care	426	26%
Supported Living Services	59	4%
Day Services including resource centres	280	17%
Transport to Services	258	15%
Direct Payments	85	5%
Telecare keyholding/mobile response service	87	5%
Respite Care	155	9%
Family Placement Adults	22	1%
Sitting Services	47	3%
Meals	154	9%
Supporting people services	95	6%
Total	1668	100%



Q11 Are you male or female?

Male	322	35%
Female	590	65%
Total	912	100%

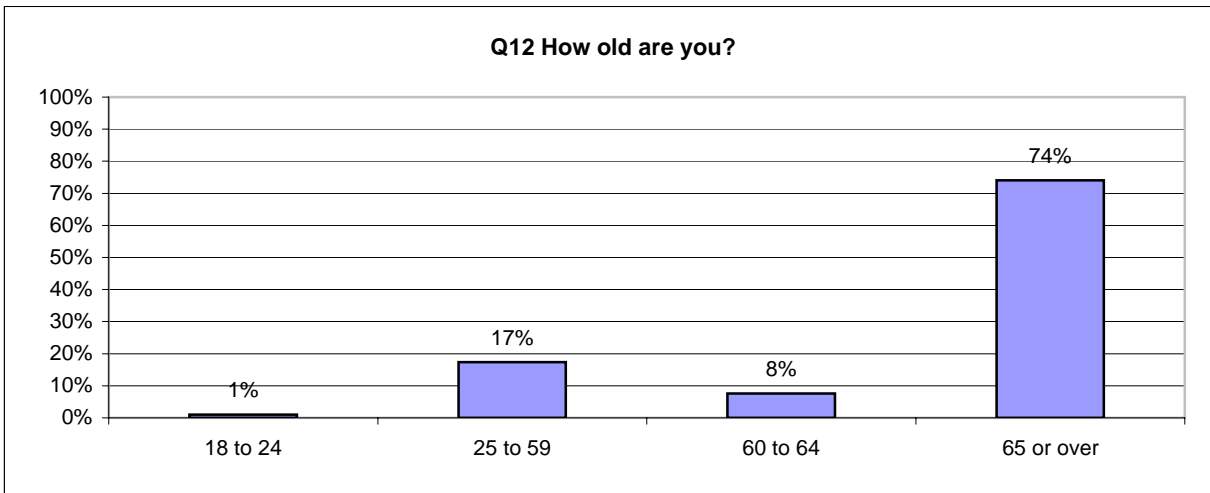
Did not respond to question 11 **133**



Q12 How old are you?

18 to 24	9	1%
25 to 59	162	17%
60 to 64	71	8%
65 or over	689	74%
Total	931	100%

Did not respond to question 12 **112**

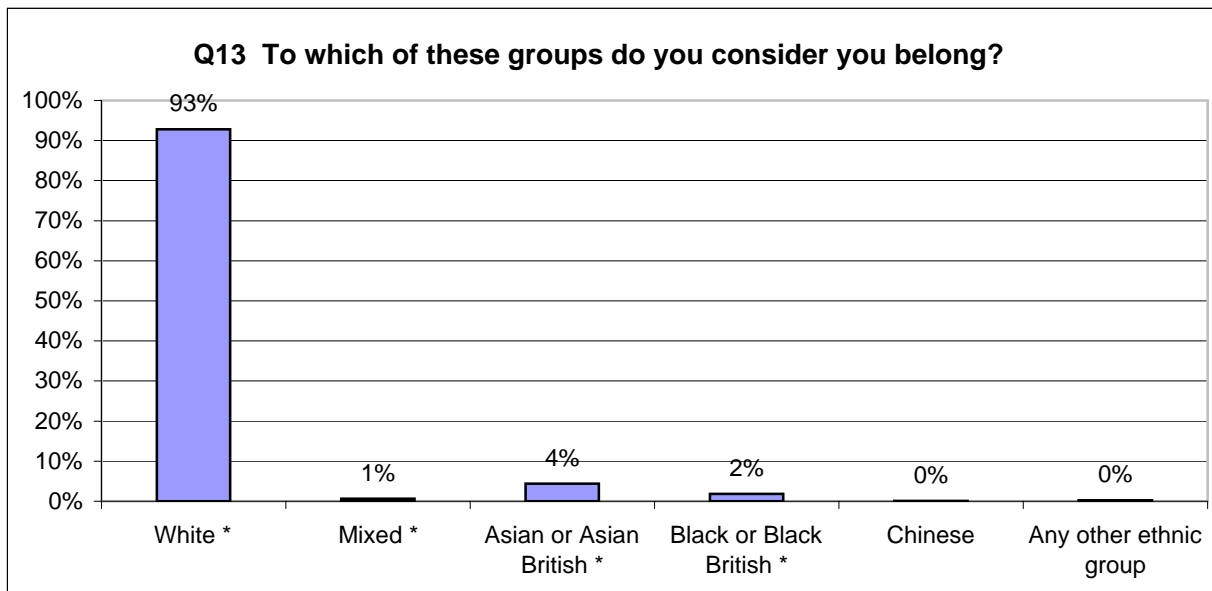


Q13 To which ethnic group do you consider you belong?

White	848	93%
Mixed	6	1%
Asian or Asian British	40	4%
Black or Black British	17	2%
Chinese	1	0%
Any other ethnic group	2	0%
Total	914	100%

Did not respond to question 13

131



SERVICE USERS INCOME REVIEW SURVEY RESPONSES APPENDIX 6

Total number of service user responses

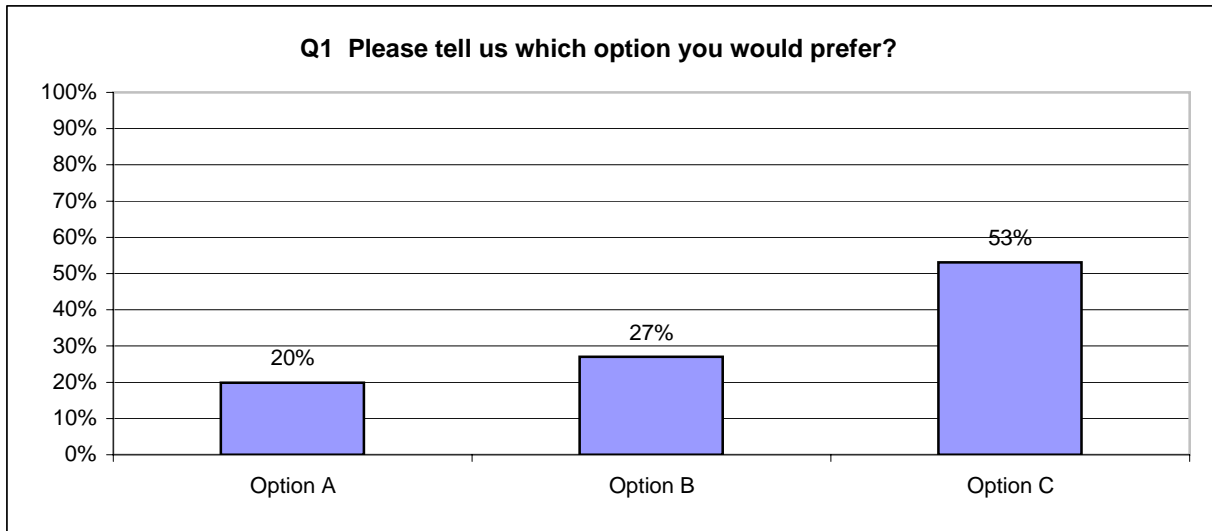
858

Q1 There are 3 Options that show ways in which different levels of contribution can be combined. Please tell us which Option you would prefer.

Option A	142	20%
Option B	193	27%
Option C	379	53%
Total	714	100%

Did not respond to question 1

144

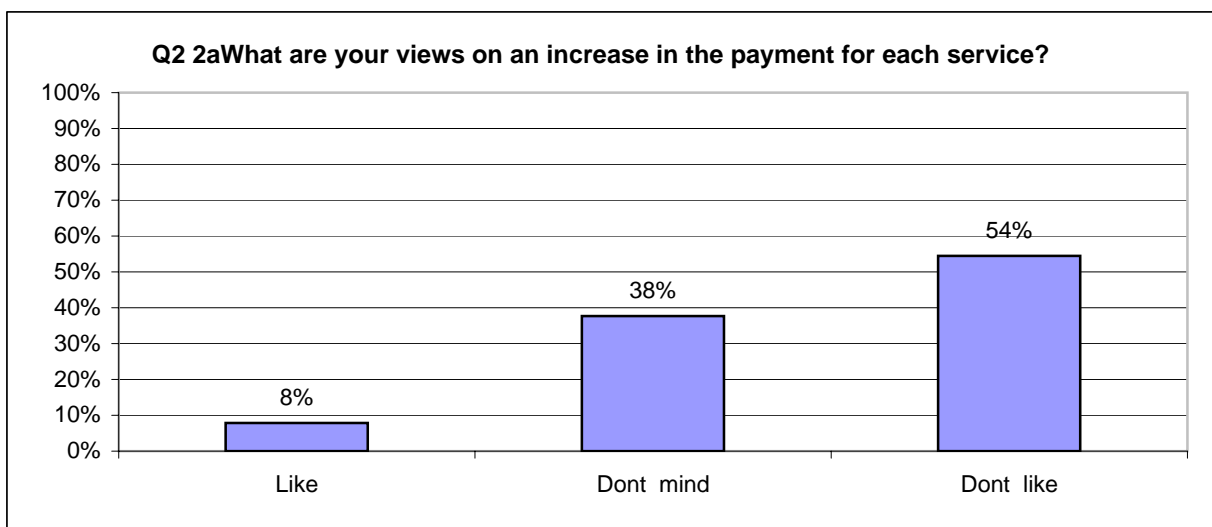


Q2 2a What are your views on an increase in the payment for each service.

Like	64	8%
Dont mind	306	38%
Dont like	443	54%
Total	813	100%

Did not respond to question 2a

45

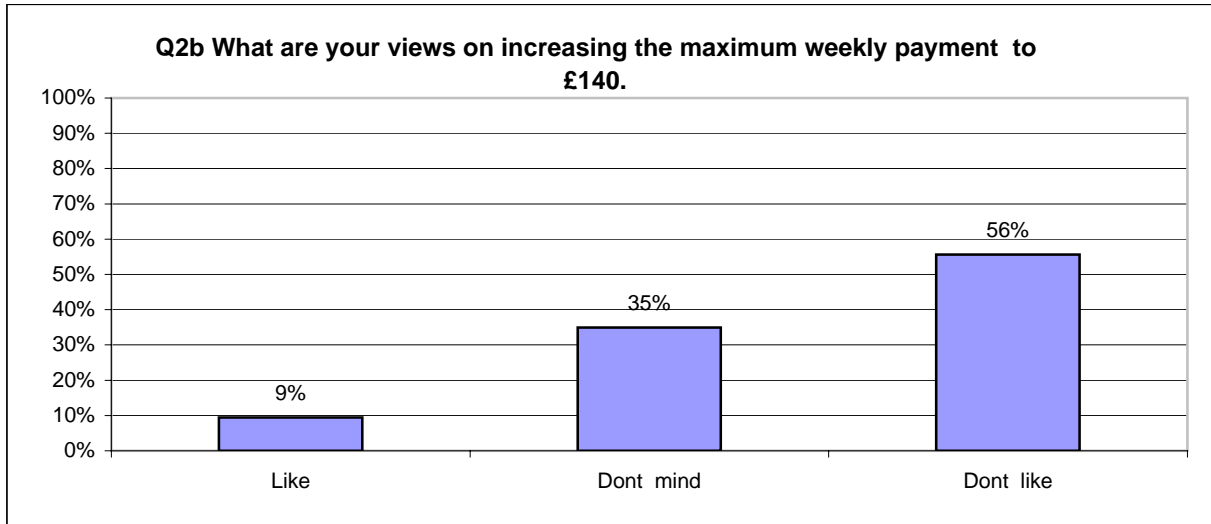


Q2b What are your views on increasing the maximum weekly payment to £140.

Like	78	9%
Dont mind	289	35%
Dont like	460	56%
Total	827	100%

Did not respond to question 2b

31

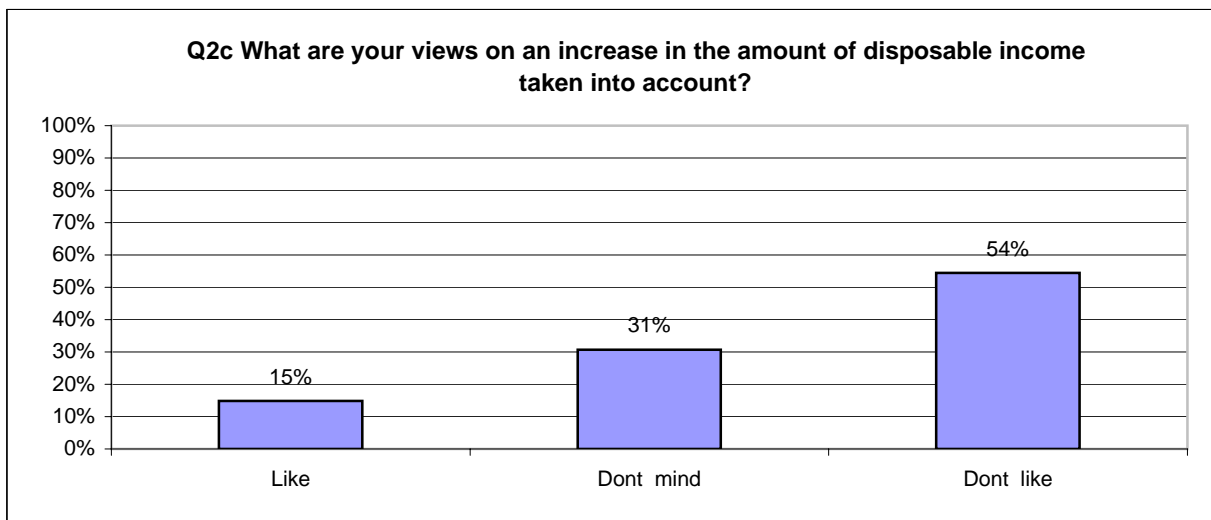


Q2c What are your views on an increase in the amount of disposable income taken into account?

Like	122	15%
Dont mind	252	31%
Dont like	447	54%
Total	821	100%

Did not respond to question 2c

37

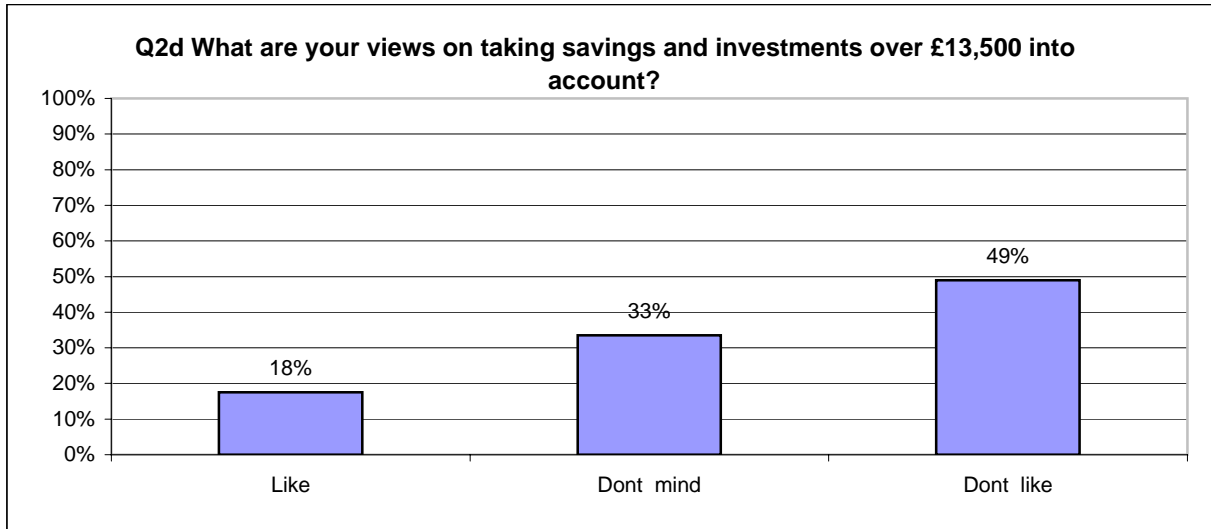


Q2d What are your views on taking savings and investments over £13,500 into account?

Like	144	18%
Dont mind	275	33%
Dont like	402	49%
Total	821	100%

Did not respond to question 2d

37

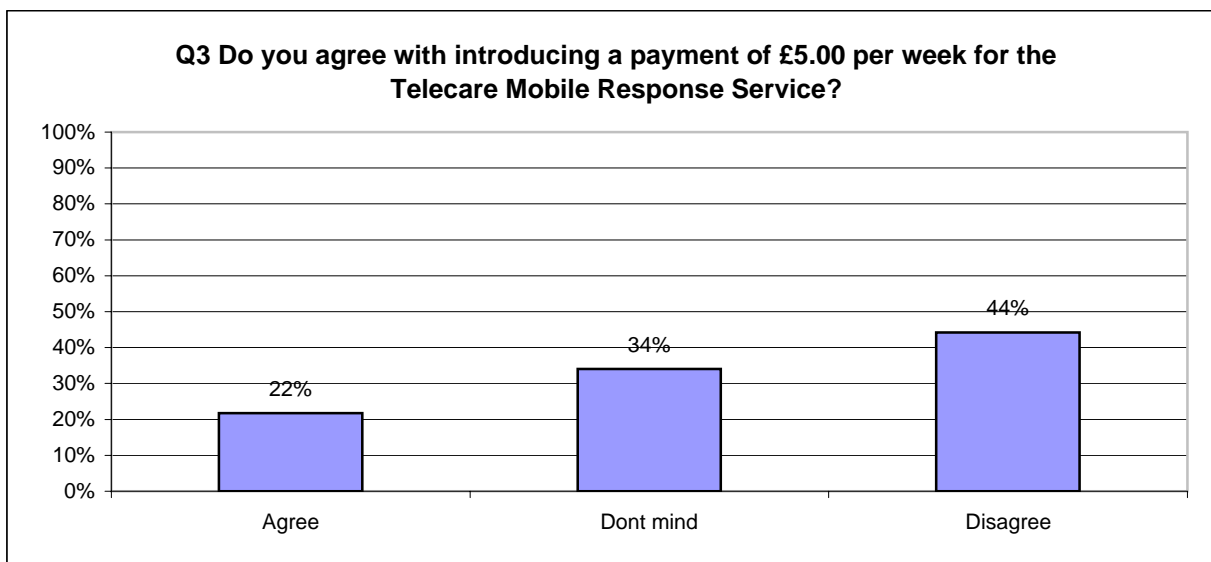


Q3 Do you agree with introducing a payment of £5.00 per week for the Telecare Mobile Response Service?

Agree	167	22%
Dont mind	261	34%
Disagree	339	44%
Total	767	100%

Did not respond to question 3

91



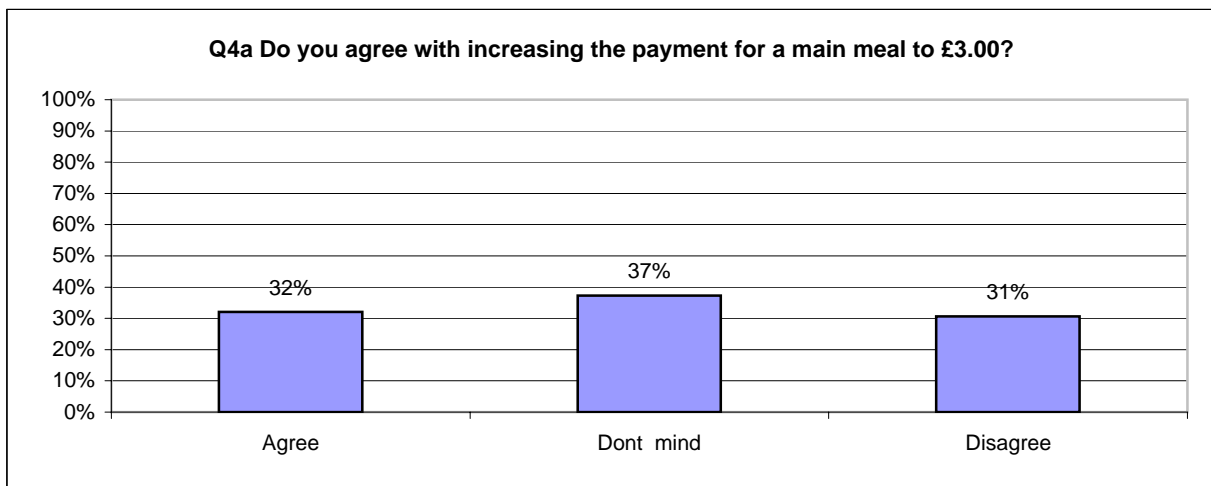
4. Meals

Q4a Do you agree with increasing the payment for a main meal to £3.00?

Agree	253	32%
Dont mind	294	37%
Disagree	242	31%
Total	789	100%

Did not respond to question 4a

69

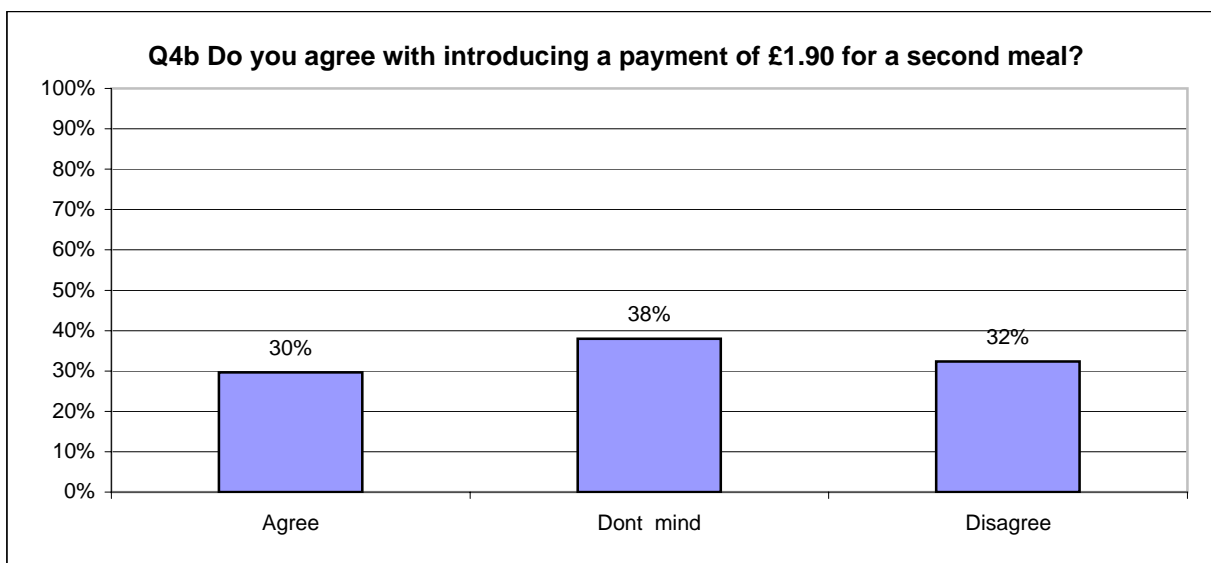


Q4b Do you agree with introducing a payment of £1.90 for a second meal?

Agree	228	30%
Dont mind	292	38%
Disagree	249	32%
Total	769	100%

Did not respond to question 4b

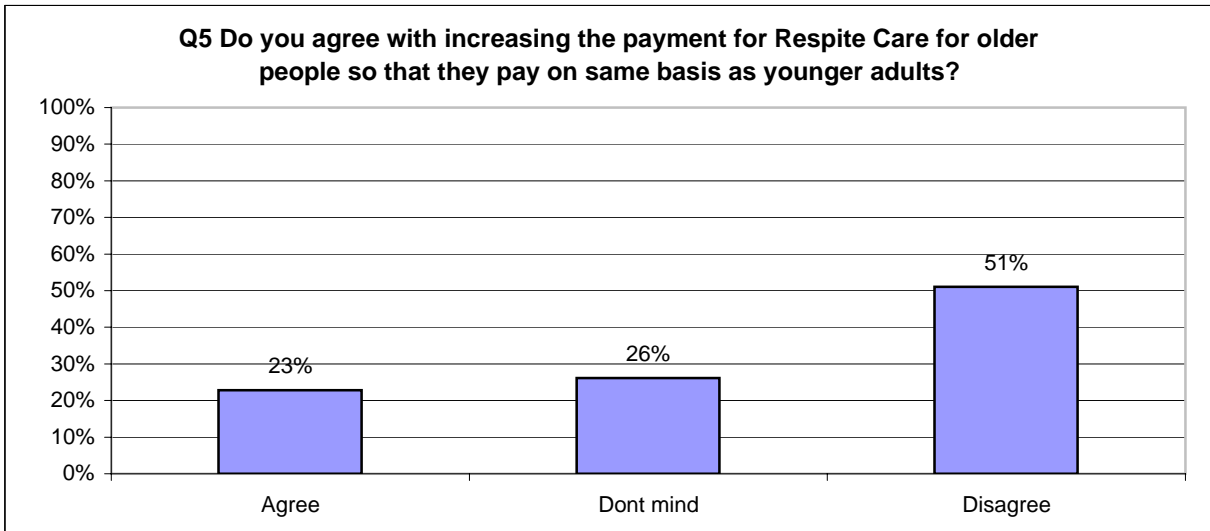
89



Q5 Do you agree with increasing the payment for Respite Care for older people so that they pay on same basis as younger adults?

Agree	178	23%
Dont mind	204	26%
Disagree	399	51%
Total	781	100%

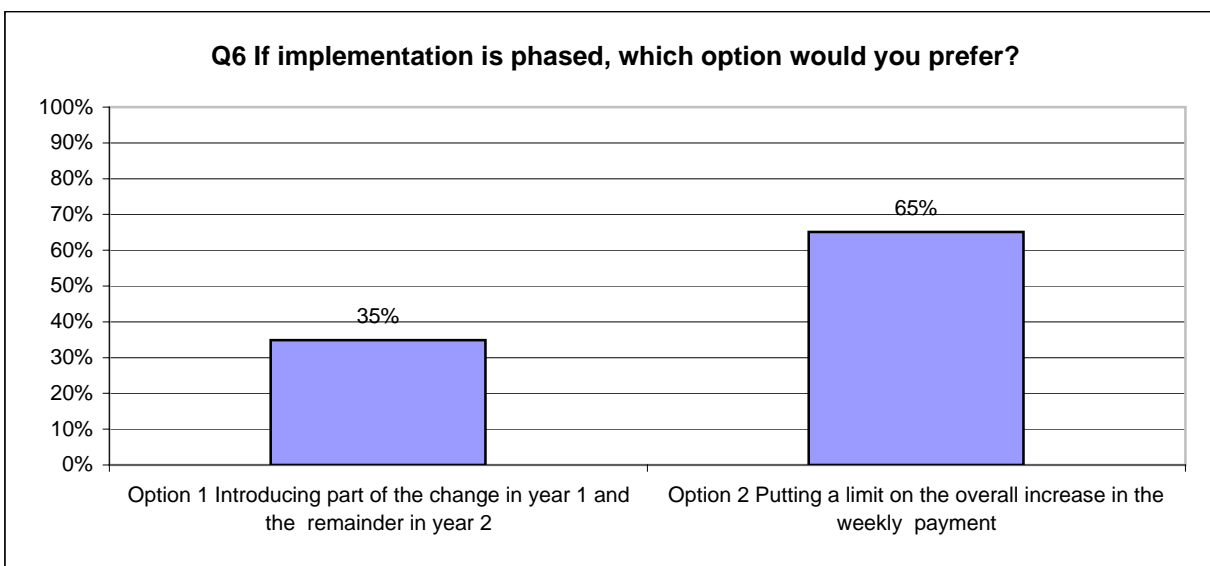
Did not respond to question 5 77



Q6 If implementation is phased, which option would you prefer?

Option 1 Introducing part of the change in year 1 and the remainder in year 2	267	35%
Option 2 Putting a limit on the overall increase in the weekly payment	498	65%
Total	765	100%

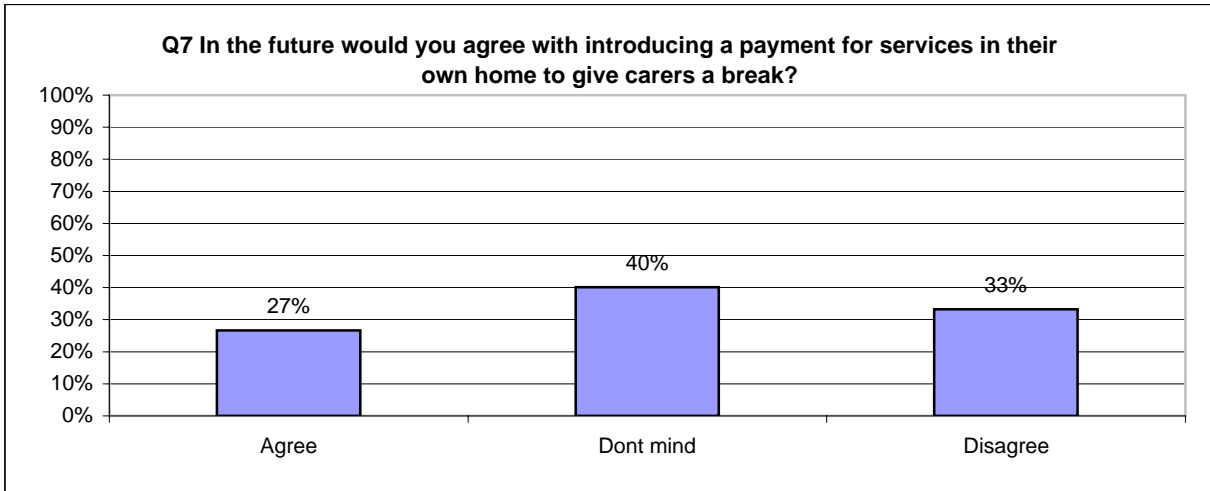
Did not respond to question 6 91



Q7 In the future would you agree with introducing a payment for services in their own home to

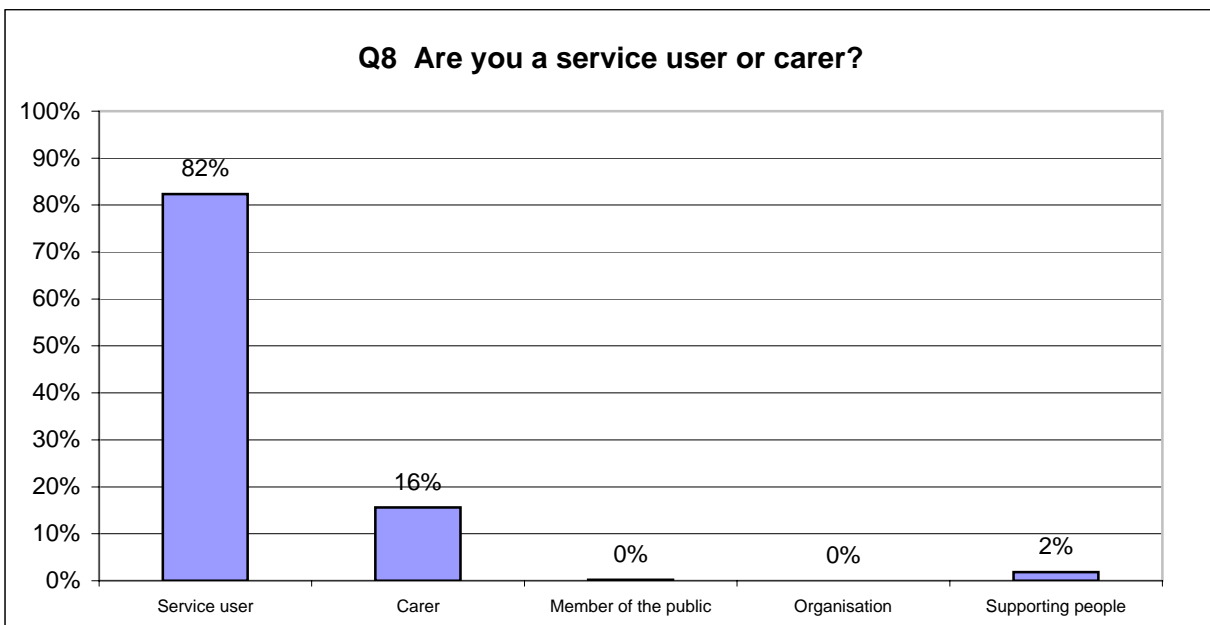
Agree	205	27%
Dont mind	308	40%
Disagree	255	33%
Total	768	100%

Did not respond to question 7 90



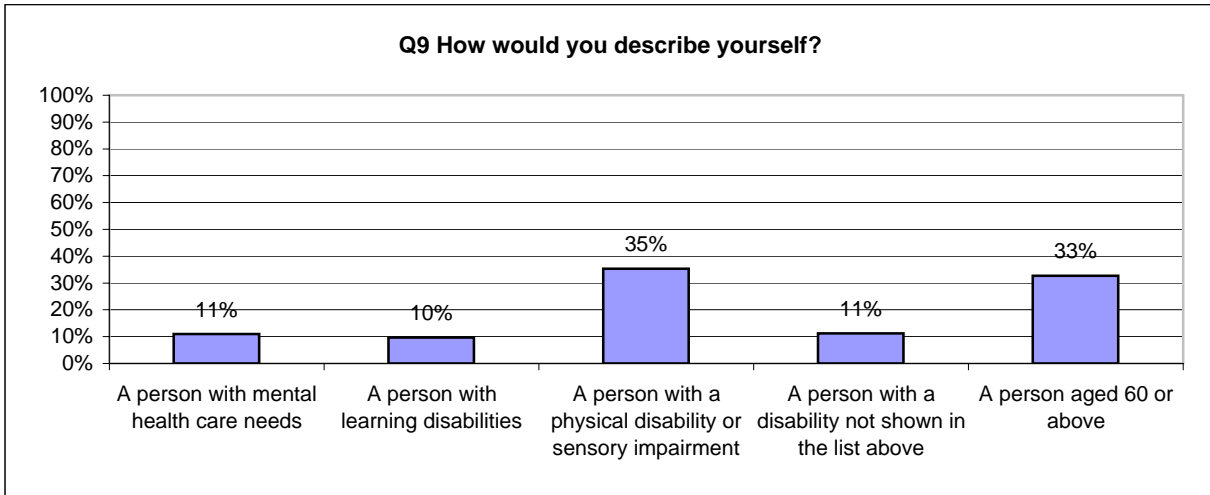
Q8 Are you a service user or carer?

Service user	728	82%
Carer	138	16%
Member of the public	2	0%
Organisation	0	0%
Supporting people	16	2%
Total	884	100%



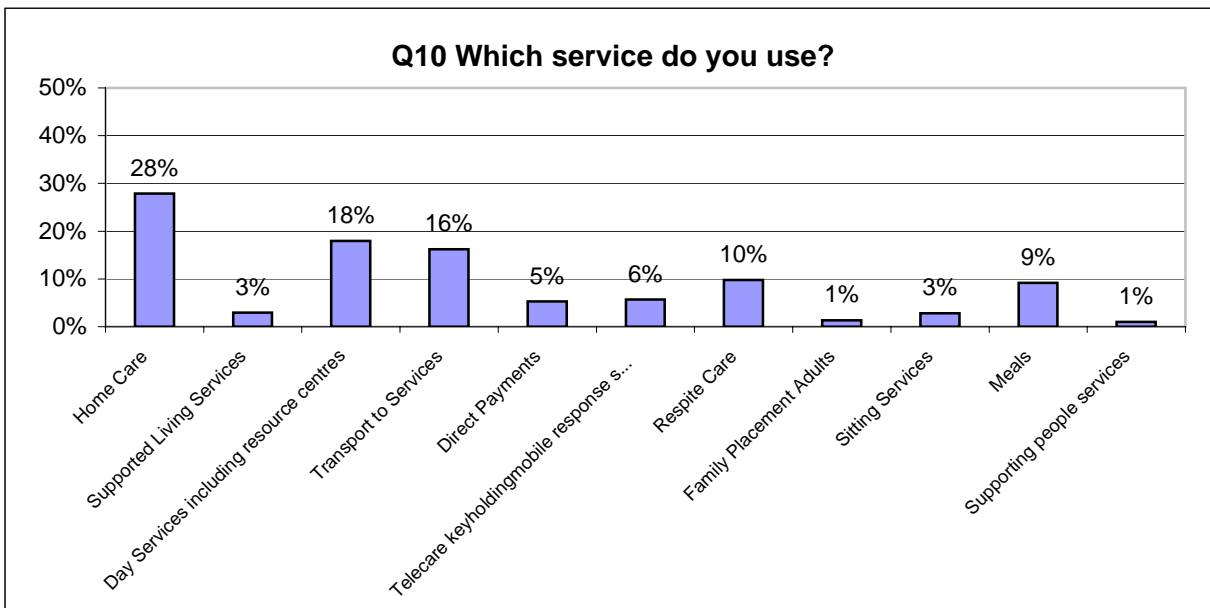
Q9 How would you describe yourself?

A person with mental health care needs	109	11%
A person with learning disabilities	96	10%
A person with a physical disability or sensory impairment	350	35%
A person with a disability not shown in the list above	111	11%
A person aged 60 or above	324	33%
Total	990	100%



Q10 Which service do you use?

Home Care	418	28%
Supported Living Services	44	3%
Day Services including resource centres	269	18%
Transport to Services	243	16%
Direct Payments	79	5%
Telecare keyholdingmobile response service	85	6%
Respite Care	147	10%
Family Placement Adults	20	1%
Sitting Services	42	3%
Meals	138	9%
Supporting people services	15	1%
Total	1500	100%

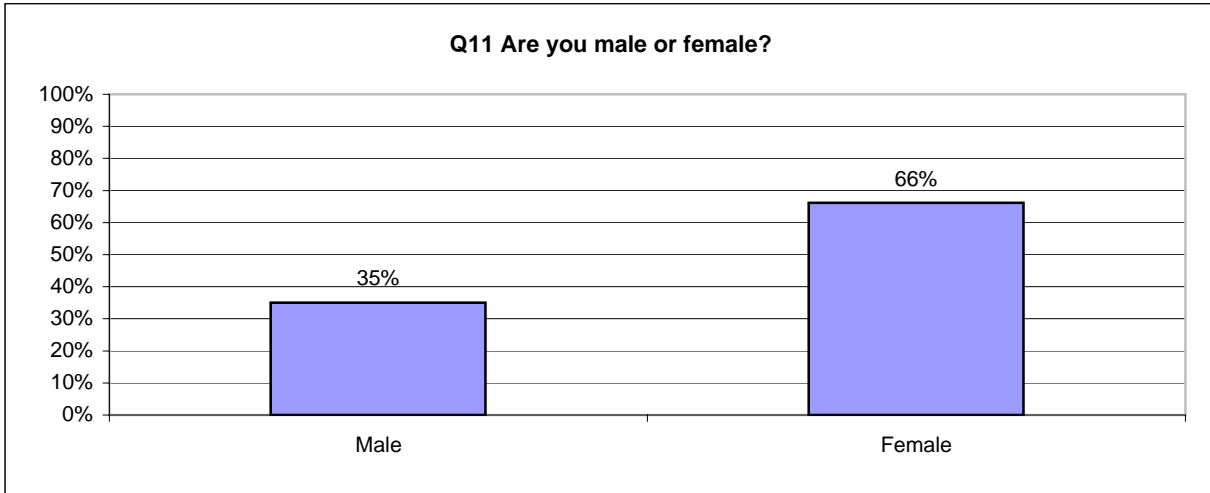


Q11 Are you male or female?

Male	269	35%
Female	508	66%
Total	777	101%

Did not respond to question 11

81

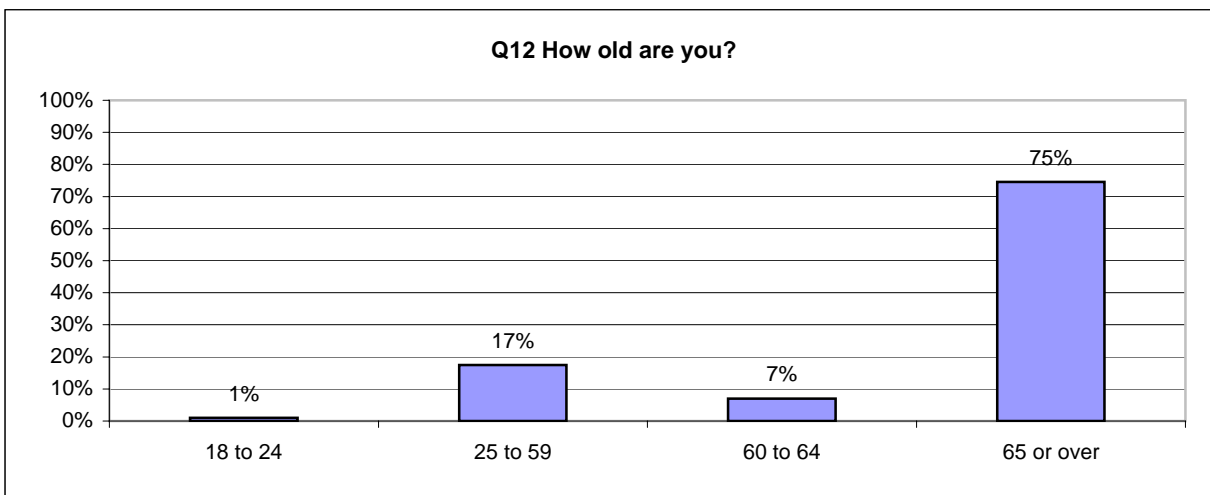


Q12 How old are you?

18 to 24	8	1%
25 to 59	137	17%
60 to 64	55	7%
65 or over	585	75%
Total	785	100%

Did not respond to question 12

73



Q13 To which ethnic group do you belong?

White	707	92%
Mixed	6	1%
Asian or Asian British	37	5%
Black or Black British	13	2%
Chinese	1	0%
Any other ethnic group	1	0%
Total	765	100%

Did not respond to question 13

93

